



Dacorum Family Services

A Free, Confidential
Advice and Support Service
for DFS North & East Schools'
Families

Dacorum Family Services North & East Supporting Communities in DFS Schools

Berkhamsted, Hemel Hempstead East, Link & Tring Family Services

ABOUT OUR SERVICE

Dacorum Family Services offers a term time + service to parents and their children attending schools within the partnership. School Family Workers can assist parents to resolve their concerns by working in partnership with them and/or by finding the support they need and help them to get in touch with organisations with the specialist skills and knowledge to help.

One to One Family Support

Completing needs assessments from the Families' perspective
Creating an action plan of SMART actions for the family to work to
In home working with families
Supporting community appointments

Drop In Surgery Support

Working with the school to provide a one stop shop for advice, guidance and support.
Fortnightly surgeries at each school.
Regular communication with School Single Point Of Contact (SPC)

Group Work

Facilitating parental workshop presentations
Offering a parental workshop presentation every half term
Covering a range of parenting specific subjects
Pupil group support programmes

How does this help DFS Schools?

✓ Families First Early Help continuum within social care provision, step up/down, referral, EHM etc.

✓ Reduced work load for school staff

✓ Emotional and mental health parent and pupil programmes, supporting new government directives.

✓ Support from a team of experienced workers with identified specialisms.

✓ Supporting staff well-being

✓ In home support for families

✓ Supporting best practice and staff development, peer supervision sessions

Flexible Support for

Your School Community



SEND Support Worker

Specialist support for higher need SEND families SEND Screening to support diagnosis assessment

School Family Worker

A personal and confidential service that addresses any needs or concerns raised by the family



Pupil Support Worker

Specialist support for pupils to address an identified concern highlighted by the school or family. Using one to one and group work time specific programmes.

What do our Dacorum Family Services Users Say:

Families:

- *"Being listened to and put in touch with different courses that I can attend"*
- *Very helpful friendly service. Most helpful: home visits"*
- *Parents evening: DFS SFW was an excellent help. Understanding and compassionate but offering practical support"*

Schools:

"DFS SFW was an excellent support to this family and without her caring attitude and determination we wouldn't have got so far with this family"

"DFS SFW was outstanding with regard to her involvement with this family and was part of the reason this family moved up to CP eventually. DFS certainly went "above and beyond" while working with this family including staying late one evening to support me as the Head teacher, as well as mum while we waited for social services and the police arrived."

"SFW was great at being an advocate for the family helping set meeting agendas and also working with the family to manage their expectations within the limits of the school system"

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The Team:

Team Manager: Lyndsey Hooper
SEND SFW: Nicola Long & Sam Leenders
Pupil Support Workers: Natalie Beard & Claire Abercrombie
School Family Worker: Chrissie Philips
School Family Worker: Katie Chamberlain
School Family Worker: Lisa MacGovern
School Family Worker: Lisa Williams
School Family Worker: Sam Lindars
School Family Worker: Shelley Bright